



HATE CRIME DIARY

Information and Advice

Your Contact:

**Reference /
Occurrence No:**

Your Diary

- This is your diary and is designed to help you accurately record any incidents that happen to you.
- We ask you to fill it out with as much detail as you can, including how the incident made you feel.
- By writing your story down, it will help you to remember much more detail should you wish to speak to any organisation about what has happened to you.
- It is important to follow some simple rules;
 - ⇒ Always use a pen, not a pencil and keep your writing as clear as possible.
 - ⇒ Do not leave any spaces between entries.
 - ⇒ Do not use correction fluids or scribble words out, just put a line through your mistake.
 - ⇒ This is your book, only you should write in it.

Your Diary

What do I include?

- Start the diary with the time and date that the incident occurred and the time and date that you wrote about it.
- Apply the following questions; Who? Where? When? Why? And how?
- The smaller you break each part down the more detailed your diary will become. Make sure you include how it started, what happened next and how it ended. Include names of anyone who was with you.
- Use descriptive words and do not leave any details out, no matter how minor you believe them to be.
- If you have suffered damage or received injuries take a photo and either save it or print it off and include it in the diary. Write down if you received any medical treatment.

DEFINITIONS

What is a hate incident?

Any incident that the victim or any other person perceives to be motivated by prejudice or hate based on a persons race, religious belief, sexual orientation, disability or transgender, or of a persons **perceived** race, religious belief, sexual orientation, disability or transgender.

What is a hate crime?

Any criminal offence that the victim or any other person perceives to be motivated by prejudice or hate based on a persons race, religious belief, sexual orientation, disability or transgender or of a persons **perceived** race, religious belief, sexual orientation, disability or transgender.

Hate incidents do not break the law, hate crimes do and are recorded as a crime by the police. Both can be very damaging and should be recorded.

Date and time the incident happened	Date and time when you are writing about it.	WHAT HAPPENED (who, what, where, when, why, witnesses)

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Police Investigation

STAGE	WHAT HAPPENS
1. Assess the appropriate response and arrange to see you at an convenient time.	We will assess the urgency of your call based on your safety. If not an emergency we will arrange a time and place to meet you.
2. Check you have the support required.	Support is a personal decision. The back of this booklet details local and national support available.
3. Find out what has happened and start an investigation	We will listen to you an identify if a crime has been committed. If not it will be recorded as a hate incident. If so, we will gather evidence using statements, CCTV and witnesses.
4. Identify an appropriate outcome.	Once all evidence has been gathered a decision will be made on the most appropriate outcome. Your feelings will be considered as part of this process.
5. Outcome.	This is the end of the police investigation and the person/ people responsible will be notified of the outcome.

YOU WILL BE KEPT UPDATED AT EVERY

3rd Party Reporting

For an up to date list of 3rd party reporting centres, please visit
www.prejudice-free-dorset.co.uk/report-hate-crime

Crimestoppers	0800 555 111 www.crimestopper-uk.org
Victim Support	0808 168 9111 www.victimsupport.org.uk
Tell MAMA	0800 456 1226 www.tellmamauk.org
True Vision	www.report-it.org.uk (online only)

Local Support

Access Dorset	01202 771336 www.accessdorset.org.uk
Borough of Poole	01202 633633 www.poole.gov.uk
Bournemouth Borough Council	01202 451451 www.bournemouth.gov.uk
Bournemouth People First	01202 303765 www.bournemouthpeoplefirst.co.uk
Dorset County Council	08702 183844 www.dorsetforyou.gov.uk
Dorset Race and Equality Council	01202 392954 www.dorsetrec.org.uk
Intercom Trust	0800 612 3010 www.intercomtrust.org.uk
Poole Forum	01202 746040 www.pooleforum.co.uk

Support

<p>Joint Council for the Welfare of Immigrants. Campaigning for justice in immigration, nationality and refugee law and policy.</p>	<p>020 7251 8708 www.jcwi.org.uk</p>
<p>Refugee Action. Support for asylum seekers and refugees including problems they may face such as hate crime.</p>	<p>020 7654 7700 www.refugee-action.org.uk</p>
<p>The Gender Trust. Advice and support for anyone with queries about all aspects of gender identity issues.</p>	<p>0845 231 0505 www.gendertrust.org</p>
<p>Mind. Help, advice and support regarding mental health aiming to make mental health services more responsive to the needs of black and minority ethnic communities.</p>	<p>0845 766 0163 www.mind.org.uk</p>
<p>Pink Parents. Support service and social activities for all LGBT families.</p>	<p>01380 727 935 www.pinkparents.org.uk</p>

Support

ACAS. Aims to improve organisations and working life through better employment relations.	08457 47 47 47 www.acas.org.uk
Samaritans. 24hr emotional support for anyone experiencing feelings of distress or despair.	08457 90 90 90 www.smaritans.org
National Assembly Against Racism. An umbrella of affiliates and individual members who campaign and raise awareness on anti-racist issues affecting British Society.	020 7247 9907 www.naar.org.uk
Scope. Drives changes to make our society the first in which disabled people are able to realise their full civil liberties and human rights.	020 7619 7100 www.scope.org.uk
Fair. Support for those involved in Islamophobia, harassment and violence.	020 894 00100 www.fairuk.org

Support

<p>The Muslim Council of Britain. Support and signposting with over 500 affiliated mosques, organisations, charities and schools.</p>	<p>0845 26 26 786 www.scb.org.uk</p>
<p>Each. Helps and supports young people affected by homophobic bullying.</p>	<p>0808 1000 143 www.eachaction.org.uk</p>
<p>The Monitoring Group. Leading national anti-racist and civil rights organisations.</p>	<p>0207 636 6000 www.monitoring-group.co.uk</p>
<p>Broken Rainbow. Support for the LGBT community affected by domestic violence and abuse.</p>	<p>0300 999 5428 www.broken-rainbow.org.uk</p>
<p>Gay Hate. Online resource for anyone affected by gay hatred or abuse. The site is a safe haven for anyone who needs information or support.</p>	<p>www.gayhate.com</p>

Contacts

Dorset Police

Call 999 in an emergency. If life is in danger or a crime is in the process of being committed.

Call 101 in all non-emergency situations or report it online via www.dorset.police.uk/contacts-us

Search for our **free Hate Crime2 app** for support, advice and details on reporting hate crimes.

Android



i-phone



Contacts

Deaf, hearing impaired, speech impaired

Emergency only SMS text: 999

- ~ You will need to register your mobile phone before using the emergency SMS service. Please do that now in case you ever need it in future.
- ~ This service is **ONLY** for people who cannot easily use voice phones.
- ~ This is **NOT AN EXTRA SERVICE** for contacting the emergency services about other things or for people who do not have hearing or speech impediments.

How to register for the 999 text service –

- ~ Text the word 'register' to 999 or
- ~ Register online at www.emergencysms.org.uk

Non-Emergency services for the deaf, hearing-impaired or speech-impaired: **67101**

You can [Do it Online](#) or use **textphone: 18001 101**



If you need a replacement diary, please contact Dorset Police or Prejudice Free Dorset using the contacts provided on the support pages.